



20 LAKE AVE., REHOBOTH BEACH, DE / 302.227.HAIR (4247) / FAX 302.226.4240

SPA PARTY CONTRACT INFORMATION

Bad Hair Day?, Aveda Salon & Spa, is pleased to be your choice for your Spa Party. Our beautiful spa offers massages, couples massages, a full service nail salon including manicures and pedicures as well as facials and waxing for your special day. We have a full beverage bar including offering of gourmet teas and coffee, Aveda teas, mimosas, red and white wine and Dogfish Head beer. We are able to set up and accommodate you with any food or special request to help relieve any stress from your day.

name event date

address city state zip

contact number email

time frame you would like appointments time appointments must be completed

OUR GOAL

Bad Hair Day? provides a full range of services for you and your spa party. You and your guests are very important to us and we will make every effort to ensure your day is fun and relaxing. Your Event Coordinator will assist you in scheduling and planning your appointments and services within our salon and spa. Although, your Event Coordinator may not be on-site the day of your event, the salon coordinator on-site will be briefed and ready to help. We offer the best service available and please do not hesitate to ask for assistance from any of our staff members.

**Gratuity has not been included and is at your discretion. If you are happy with your services a 20% gratuity is recommended.*



PAYMENT & SCHEDULING

Scheduling & Booking Appointments

Advance booking is strongly encouraged so that we can accommodate all of your appointments and meet your desired scheduling. We understand that changes to your schedule are a part of the planning process and we will make every effort to accommodate these changes, subject to appointment availability. Your appointment date and services will be secured when the signed contract and deposit have been received. All bookings are made on a "first-come-first-served" basis. The reservation(s) will be canceled if payment and the signed contract are not received in a timely manner.

Cancellation Policy

Any changes or cancellations must be made no later than 1 WEEK BEFORE THE DATE OF THE EVENT. Any cancellations on the service date will result in a full charge for the appointment. Appointment services and times can not be changed on the day of the scheduled appointments. Doing so will result in the loss of the appointment and a full charge for the service will be incurred.

Late Arrivals

Tardiness results in scheduling and service conflicts for you and for other clients following your appointment(s). If the scope of the original contract cannot be fulfilled due to client's tardiness, services may be reduced; however, clients are liable for the original amount. If a wedding party is more than 30 minutes late, the assumption will be that the clients is a "no-show." This will result in the client forfeiting all deposits and your credit card will be charged 100% of the total services.

* Wedding / Spa parties are not eligible for any other promotions, coupons or discounts off of quoted prices.

Payment & Deposit

A 25% credit card deposit is required at the time of booking your appointments.

I understand and agree to the deposit of 25% of the total package price at this time to secure the appointments. I consent to having the deposit processed prior to the scheduled appointments. I understand that the deposit will not be refunded upon cancellation unless 7 days notice is given by me. I understand that no refund will be given for members of the wedding party who miss their appointment on the day of the event.

Signature: _____ **Date:** _____

Credit Card type (circle one) VISA MASTERCARD DISCOVER

Expiration Date: _____ **Security Number:** _____

Credit Card Number: _____



ROYAL TREATS SPA PACKAGES

QUEEN FOR THE DAY \$365

BHD? Manicure, BHD? Pedicure, One Hour Massage, One Hour Facial, Shampoo, Blowdry & Style, Makeup Application. Lunch is on us!

PRINCE CHARMING \$318

BHD? Manicure, BHD? Pedicure, One Hour Massage, One Hour Facial, Shampoo/Scalp Massage, Cut & Style. Lunch is on us!

PAMPERED PRINCESS \$215

Manicure, Beach Clean-up Pedicure, Express Facial, Shampoo, Blowdry & Style, Makeup Application.

VACATIONERS RETREAT \$190

Manicure, Beach Clean-up Pedicure, Express Facial, Stress Buster Massage.

TOURIST ATTRACTION \$130

Manicure, Beach Clean-up Pedicure, Express Facial OR Stress Buster Massage.

FOOT FETISH \$115

BHD? Pedicure and 30 minute Reflexology.

Customized Packages and Group Bookings Available

Please arrive 15 minutes before appointment time

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